

# InSite\* OnWatch

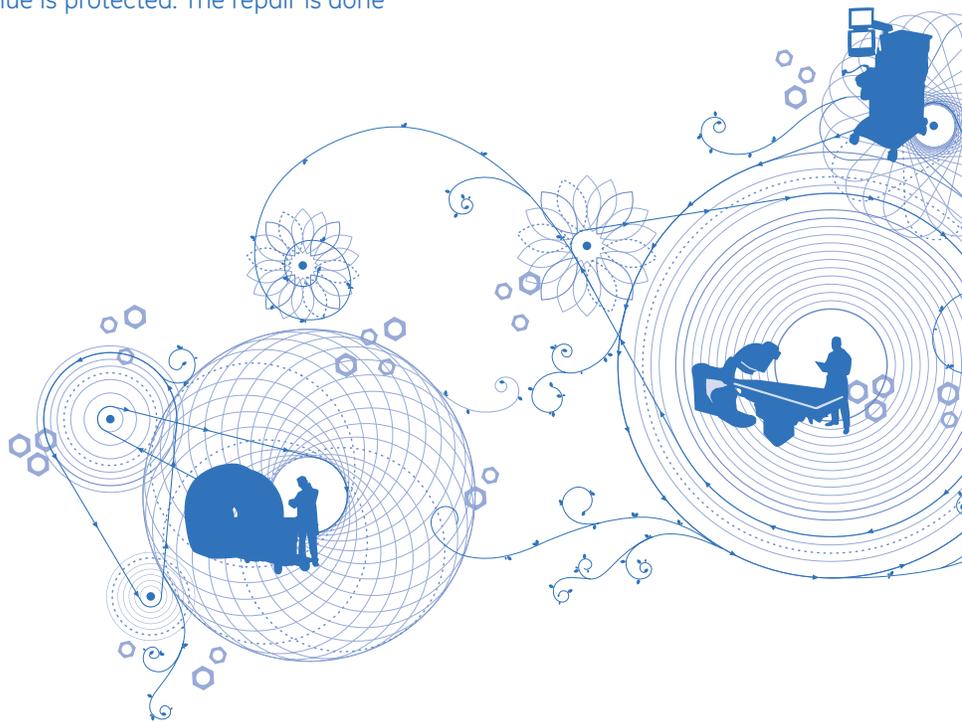
## Preventive Maintenance Services

### Protecting Your Workflow Efficiency

InSite OnWatch preventive technology can help avoid unplanned downtime by identifying service issues before they occur – even before you know anything is wrong. The service, for HDx and more advanced scanners, allows GE engineers to remotely conduct inspections of key system components and performance indicators in between scheduled onsite preventive maintenance events. The analytics are performed in the background while you are scanning, without any interruption to your workflow.

InSite OnWatch facilitates technical problem prediction – such as coil failures, chiller issues or environmental conditions – to keep your system running in optimal condition. Your GE Field Engineer will be alerted of these issues and will work with you to schedule any necessary maintenance when it will cause the least disruption to your operations.

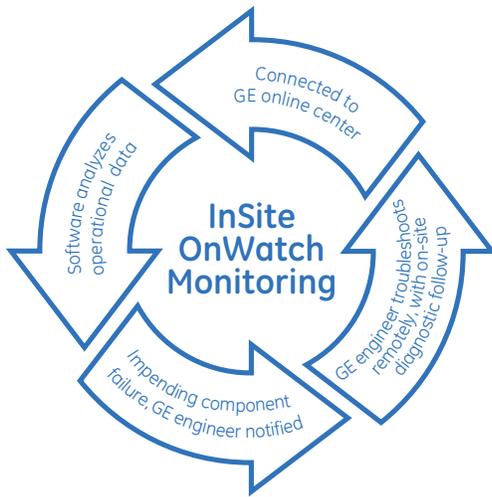
No patients are inconvenienced. Your imaging revenue is protected. The repair is done at a time that best fits your schedule.



## Delivering Peace of Mind

InSite OnWatch is advanced service technology that allows GE to predict service events before they become apparent to you. It helps protect your system against costly unplanned downtime. Here's how it works:

- Your MR scanner is connected to the GE online center
- Several times per day, sophisticated software analyzes operational data sent from your scanner
- If our system detects anomalies that may signal an impending system disruption or performance issue, it automatically notifies a GE online engineer
- The GE online engineer remotely connects to your system, performs troubleshooting procedures and contacts you to explain the issue



It's that simple. Your GE field engineer will then visit your site to run additional diagnostic tests. And, if necessary, your field engineer will schedule repairs at a time that does not disrupt your clinical workflow.

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## Protect your investment

Let InSite OnWatch protect your MR system to ensure you are operating with no surprises and at peak performance. Contact your GE Healthcare representative today to learn more.

*"I am impressed with OnWatch. It's a good service, and it's comforting to know that the GE engineers have this type of tool to diagnose and solve our service issues."*

### **Terry Austad**

Lead MRI Technologist  
Swedish First Hill Hospital  
Seattle, WA

*"It was very impressive that GE was able to detect this issue proactively and bring it to our attention. There is clinical value in catching a problem like this an early stage, before it escalates to something more serious."*

### **Jerry Molnar**

Senior Staff MRI Technologist  
North Valley Advanced Imaging  
Chico, CA

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